

**Octopus MTR Cross-boundary Rides Reward Promotion –
Terms & Conditions**

1. This “Octopus MTR Cross-boundary Rides Reward Promotion” (this “**Promotion**”) is organised by Octopus Cards Limited (and its successors and assigns) (“**OCL**”) and is open to you, as a holder of Octopus, and is subject to the terms and conditions as stated below (these “**Terms and Conditions**”).
2. By participating in this Promotion, you are deemed to have read and accepted, and agree to be bound by these Terms and Conditions.
3. OCL’s Privacy Policy Statement, Conditions of Issue of Octopus, Schedule of Fees and Guidelines relating to the use of Octopus and other terms and conditions of use published by OCL at www.octopus.com.hk and/or in Octopus App, as amended from time to time, shall apply to this Promotion.
4. “**Octopus App**” referenced in these Terms and Conditions means the mobile application developed and operated by OCL and commonly known or marketed as the “Octopus App”. “**Octopus**”, “**On-Loan Octopus**” and “**Personalised**” referenced in these Terms and Conditions are defined in the Conditions of Issue of Octopus. “**JoyYou Card**” referenced in these Terms and Conditions means an On-Loan Personalised Octopus designed for Hong Kong residents aged 60 or above to enjoy concessionary fare under the Government Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities operated by the Government of Hong Kong.

Promotion Details

5. This Promotion shall start at 00:00 on 21 September 2026 (Hong Kong time) and end at 23:59 on 30 November 2026 (Hong Kong time) (both dates inclusive) (the “**Promotion Period**”).
6. Subject to these Terms and Conditions, if you:
 - 6.1 are a holder of an “Adult” type of Octopus (the “**Adult Octopus**”), or a holder of a JoyYou Card who is aged 60 to 64; and
 - 6.2 have, during the Promotion Period, tapped such Adult Octopus or JoyYou Card (as the case may be) (the “**Eligible Octopus**”) on the designated Octopus reader located at any of the designated fare discount kiosks at specified Shenzhen Metro stations in Shenzhen, namely, Gangxia Station, Chegongmiao Station, Window of the World Station, or Huanggang Checkpoint Station (the “**Tapping**”); and
 - 6.3 have, after the Tapping and within the same day, used the Eligible Octopus to take a paid train ride operated by MTR Corporation Limited (“**MTR**”) from Lo Wu Station or Lok Ma Chau Station, to any MTR station in Hong Kong (the “**Eligible Ride**”),you will be eligible to receive an instant discount of HK\$3 on the Eligible Ride (the “**Reward**”), which will be automatically set off against the value of such Eligible Ride.
7. For the purpose of these Terms and Conditions, an “Eligible Ride” does not include any of the followings:

- 7.1 any train ride that does not originate from Lo Wu Station or Lok Ma Chau Station;
 - 7.2 any train ride on Airport Express;
 - 7.3 any free MTR connection ride via Airport Express from Hong Kong, Kowloon, Tsing Yi, Airport or AsiaWorld-Expo Station;
 - 7.4 any train ride using MTR monthly pass for unlimited travel on a designated line including passengers paying the first class premium;
 - 7.5 any train ride using the fare saver discount obtained during the interchange at Tsim Sha Tsui Station or East Tsim Sha Tsui Station within 30 minutes limit; or
 - 7.6 any interchange via Tsim Sha Tsui Station or East Tsim Sha Tsui Station, where the first trip of the journey prior to the interchange is an MTR monthly pass eligible journey between designated stations.
8. Each Eligible Octopus may only carry a maximum of one (1) Reward at any time.
 9. Save for the “Early Bird Discount” and the 25% discount for connecting journeys of MTR Monthly Pass (except for East Rail Line First Class Premium) that can be used in conjunction with the Reward (provided that the total discounted amount shall not exceed the total fare for such train ride), the Reward cannot be used in conjunction with MTR interchange discount or any other programmes providing fare discount.
 10. Where the Eligible Octopus malfunctions, or is lost or stolen, or is suspended or cancelled, or becomes invalid for whatever reason(s) during the Promotion Period, any and all transaction(s) made through or recorded on such Eligible Octopus during the Promotion Period will not be considered as Eligible Ride(s).
 11. In case of any dispute as to whether a transaction constitutes an Eligible Ride, the decision of MTR shall be final and conclusive. In case of any dispute other than that relating to an Eligible Ride, including but not limited to whether the eligibility criteria set out in Clause 6 are fulfilled, the decision of OCL shall be final and conclusive.
 12. By participating in this Promotion, you agree that the Octopus number of your Eligible Octopus and details of the Eligible Ride(s) in connection with this Promotion will be used and retained by OCL and MTR for (a) identifying and verifying your eligibility to participate in this Promotion; and (b) handling any enquiries or resolving any disputes in relation to this Promotion.
 13. The Reward cannot be altered, transferred, redeemed or exchanged for cash, other products or services or other electronic value under any circumstances whatsoever.

Forfeiture of the Reward

14. The Reward shall be forfeited automatically without notice upon occurrence of any of the following events:
 - 14.1 there is no Eligible Ride after the Tapping and within the same day;
 - 14.2 upon another Tapping of the same Eligible Octopus;
 - 14.3 the holder of the Eligible Octopus takes any excluded ride set out in Clause 7 after the Tapping; or
 - 14.4 the holder of the Eligible Octopus, after the Tapping but before the next paid

train ride, (a) collect other fare discount(s) or concession(s) using such Eligible Octopus (including but not limited to fare saver discount); (b) use the paid passageway validator at Mei Foo Station using such Eligible Octopus; or (c) take any train ride between the designated MTR stations using purchased MTR monthly pass on such Eligible Octopus.

15. You shall not be entitled to any compensation for any Reward forfeited pursuant to these Terms and Conditions.

16. In the case of any fraud, rejection, reversal, cancellation or refund of any Eligible Ride in respect of which any Reward has been collected, OCL shall have the sole and absolute right to charge you an amount that is equivalent to the value of such Reward without prior notice, and under no circumstance shall you have any claim against OCL or MTR whatsoever.

17. General

17.1 Under no circumstances shall any claim be made against OCL or MTR whatsoever arising out of or in connection with this Promotion.

17.2 Any act that is found or suspected to be fraudulent may result in you being disqualified from participating in this Promotion and not being eligible for the Reward.

17.3 OCL has the sole and absolute discretion to modify these Terms and Conditions at any time, which shall be effective immediately upon posting on OCL's website at www.octopus.com.hk.

17.4 OCL's decisions in relation to any and all aspects of this Promotion shall be final and conclusive and binding on all parties.

17.5 OCL is not the supplier of the goods and/or services sold and/or provided under any Eligible Ride(s) or any Reward and under no circumstance shall OCL have any liability whatsoever in relation to the provision, supply, quality, merchantability, or fitness for any purpose of such goods and/or services. Any enquiries or issues relating to such goods and/or services sold and/or provided by MTR shall be referred to MTR.

17.6 All travel on or within the MTR network shall be subject to and governed by the applicable Mass Transit Railway By-laws and the Mass Transit Railway (North-West Railway) Bylaw and all other applicable laws, regulations and conditions in force from time to time.

17.7 Subject to Clauses 11, 17.5 and 17.6 above, any enquiries or disputes concerning this Promotion must be made to OCL on or before **31 December 2026** by post to Customer Service, Octopus Cards Limited at 46/F, Manhattan Place, 23 Wang Tai Road, Kowloon Bay, Kowloon, Hong Kong, or by calling Octopus Customer Service Hotline (no.: 2266 2222). You will be required to provide your name, contact information (namely, telephone number), the Octopus number of the Eligible Octopus and/or in the case of dispute, information relating to the transaction in dispute to OCL when making an enquiry or lodging a dispute in relation to this Promotion. If you fail to provide the aforesaid information, OCL may not be able to process your enquiry or dispute. The information may be transferred to MTR for checking and

verification of enquiries relating to Eligible Ride(s) and/or Reward.

- 17.8 Information collected, obtained, retrieved or received as aforesaid will be kept only for as long as necessary to fulfill the purpose of this Promotion. Information which is no longer required for the said purpose will be destroyed by **28 February 2027**.
18. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond OCL's reasonable control (including force majeure events, etc.), OCL reserves the right, at its sole discretion and to the fullest extent permitted by applicable laws, to modify, suspend, terminate or cancel this Promotion, in whole or in part, as appropriate. Under no circumstance shall OCL or MTR be responsible for or liable to any holder of the Eligible Octopus or any other person or entity whatsoever relating to or in connection with this Promotion.
19. Except for any liability that cannot be excluded by law, OCL and MTR (including its officers, employees and agents) excludes any and all liability (including in negligence), for any personal injury, or any loss or damage (including loss of profit, loss of opportunity, etc.), whether direct, indirect, special or consequential whatsoever, arising in any way out of or relating to this Promotion, including but not limited to the following: (a) any technical difficulties or equipment malfunction (whether or not under the control of OCL or MTR); (b) any theft, unauthorised access or third party interference; (c) any transaction, claim or Reward that is late, lost, altered, damaged or misdirected (whether or not after receipt by OCL) due to any reason beyond the reasonable control of OCL or MTR; (d) any variation to the value of the Reward value to that stated in these Terms and Conditions; or (e) use of the Reward.
20. These Terms and Conditions shall be governed by, and construed in accordance with, the laws of Hong Kong.
21. No person other than the holders of the Eligible Octopus and OCL shall have any right under the Contracts (Rights of Third Parties) Ordinance (Chapter 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
22. In case of any inconsistency or discrepancy between the English version and the Chinese version of these Terms and Conditions, the English version shall prevail.

八达通 港铁跨境乘车奖励推广活动

条款及细则

1. 本“八达通 港铁跨境乘车奖励推广活动”（“**本活动**”）由八达通卡有限公司（及其继承人及受让人）（“**八达通公司**”）举办，面向八达通持卡人开放，并受以下条款及细则（“**本条款及细则**”）约束。
2. 参与本活动即表示阁下已阅读及接受本条款及细则，并同意受其约束。
3. 八达通公司的《私隐政策声明》、《八达通发卡条款》、《收费表及八达通使用指引》，以及八达通公司不时于 www.octopus.com.hk 及 / 或八达通 App 发布的其他使用条款及细则，均适用于本活动。
4. 本条款及细则所称“**八达通 App**”是指由八达通公司开发及营运，并通常称为或推广为“Octopus App”的手机应用程序。本条款及细则所称“**八达通**”、“**租用版八达通**”及“**个人八达通**”，其定义与《八达通发卡条款》中的定义相同。本条款及细则所称“**乐悠咭**”，是指专为年满 60 岁的香港居民而设的租用版个人八达通，以享用香港特别行政区政府推行的“政府长者及合资格残疾人士公共交通票价优惠计划”下的优惠票价。

活动详情

5. 本活动于 2026 年 9 月 21 日（香港时间）00:00 开始，并于 2026 年 11 月 30 日（香港时间）23:59 结束（首尾两日包括在内）（“**活动期间**”）。
6. 在遵守本条款及细则的前提下，如阁下：
 - 6.1 持有成人类别八达通（“**成人八达通**”），或持有乐悠咭且年龄介乎 60 至 64 岁；以及
 - 6.2 于活动期间，在深圳以下指定深圳地铁站内的指定票价优惠机所设的八达通读写器上，使用该成人八达通或乐悠咭（视情况而定）（“**合资格八达通**”）拍卡：岗厦站、车公庙站、世界之窗站或皇岗口岸站（“**拍卡**”）；以及
 - 6.3 于拍卡后并在同一日内，使用该合资格八达通乘搭由港铁公司（“**港铁**”）营运、由罗湖站或落马洲站前往香港境内任何港铁车站的收费列车车程（“**合资格车程**”）。则阁下可就该合资格车程获得即时港币 3 元票价折扣（“**奖励**”），该奖励将自动从有关合资格车程的票价中扣减。
7. 就本条款及细则而言，“合资格车程”不包括以下任何车程：
 - 7.1 并非由罗湖站或落马洲站出发的任何列车车程；
 - 7.2 任何机场快线车程；
 - 7.3 由香港站、九龙站、青衣站、机场站或亚洲国际博览馆站经机场快线提供的任何免费港铁接驳车程；
 - 7.4 使用港铁月票无限次乘搭指定路线的任何车程，包括支付头等附加费的乘客；
 - 7.5 于尖沙咀站或东尖沙咀站在 30 分钟时限内转乘时，使用已领取的港铁特惠站优惠乘搭的任何车程；或
 - 7.6 经尖沙咀站或东尖沙咀站转乘，而转乘前首段车程属于使用港铁月票在指定车站之间乘搭的合资格月票车程。
8. 每张合资格八达通于任何时间最多只可储存一（1）项奖励。
9. 除“早晨折扣优惠”（Early Bird Discount）及港铁月票接驳车程 25% 票价折扣（东铁线头等附加费除外）可与奖励同时使用外（惟折扣总额不得超过有关列车车程的总票价），奖励不得与港铁转乘优惠或任何其他提供票价折扣的计划同时使用。
10. 如合资格八达通于活动期间发生故障、遗失、被盗、暂停使用、取消或因任何原因失效，则于活动期间透过该合资格八达通进行或记录的任何交易均不会被视为合资格车程。
11. 如就某项交易是否构成合资格车程产生争议，港铁的决定为最终及具决定性。如发生除有关合资格车程以外的任何争议，包括但不限于是否符合第 6 条所列资格条件，则八达通公司的决定为最终及具决定性。
12. 参与本活动即表示阁下同意，八达通公司及港铁可使用及保留阁下合资格八达通的八达通号码及与本活动有关的合资格车程详情，以用于：(a) 识别及核实阁下参与本活动的资格；及 (b) 处理与本活动有关的任何查询或解决任何争议。
13. 奖励在任何情况下均不得更改、转让、兑换现金、其他产品或服务或其他电子储值金额。

奖励失效

14. 如发生以下任何情况，奖励将自动失效，且不会另行通知：
 - 14.1 拍卡后并未于同一日内完成任何合资格车程；

- 14.2 同一张合资格八达通再次进行拍卡；
- 14.3 合资格八达通持有人于拍卡后乘搭第 7 条所列任何不符合资格的车程；或
- 14.4 合资格八达通持有人于拍卡后但在下一次收费列车车程前：(a) 使用该合资格八达通领取其他票价折扣或优惠（包括但不限于港铁特惠站优惠）；(b) 使用该合资格八达通通过美孚站收费通道验证器；或 (c) 使用该合资格八达通内已购买的港铁月票，于指定港铁车站之间乘搭任何列车车程。
15. 阁下无权就根据本条款及细则失效的任何奖励获得任何补偿。
16. 如任何已领取奖励所对应的合资格车程出现任何欺诈、拒付、撤销、取消或退款情况，八达通公司拥有唯一及绝对权利在不作事先通知的情况下，向阁下收取相等于该奖励价值的金额，而阁下在任何情况下均无权向八达通公司或港铁提出任何申索。
17. 一般条款
- 17.1 在任何情况下，均不得就本活动所引起或与本活动有关的任何事项向八达通公司或港铁提出任何申索。
- 17.2 任何被发现或怀疑涉及欺诈的行为，均可能导致阁下被取消参与本活动及获得奖励的资格。
- 17.3 八达通公司拥有唯一及绝对酌情权随时修改本条款及细则，有关修改于八达通公司网站 www.octopus.com.hk 发布后即时生效。
- 17.4 八达通公司就本活动任何及所有方面作出的决定均为最终、具决定性，并对各方具有约束力。
- 17.5 八达通公司并非任何合资格车程或奖励项下出售及 / 或提供的商品及 / 或服务的供应商。在任何情况下，八达通公司均毋须就该等商品及 / 或服务的提供、供应、质量、适销性或特定用途适用性承担任何责任。有关港铁出售及 / 或提供的该等商品及 / 或服务的任何查询或问题，应向港铁提出。
- 17.6 所有在港铁网络上或港铁网络内的乘车，均须遵守并受不时生效的适用《地下铁路附例》、《地下铁路（西北铁路）附例》及所有其他适用法律、法规及条件规管。
- 17.7 在上述第 11 条、第 17.5 条及第 17.6 条的规限下，就本活动提出的任何查询或争议，必须于 **2026 年 12 月 31 日** 或之前，邮寄至香港九龙九湾宏泰道 23 号 Manhattan Place 46 楼八达通卡有限公司客户服务部，或致电八达通客户服务热线（电话号码：2266 2222）。阁下就本活动提出查询或争议时，须向八达通公司提供阁下的姓名、联络资料（即电话号码）、合资格八达通的八达通号码及 / 或（如属争议）与争议交易有关的资料。如阁下未能提供上述资料，八达通公司可能无法处理阁下的查询或争议。有关资料可能会转交港铁，以查核及核实与合资格车程及 / 或奖励有关的查询。
- 17.8 按上述方式收集、取得、检索或接收的资料，只会保留至实现本活动目的所必需的期间。不再需要用于上述目的的资料，将于 **2027 年 2 月 28 日** 或之前销毁。
18. 如本活动因八达通公司合理控制范围以外的任何原因（包括不可抗力事件等）受到任何干扰，或无法按合理预期方式进行，则八达通公司保留在适用法律允许的最大范围内，自行酌情全部或部分修改、暂停、终止或取消本活动的权利。在任何情况下，八达通公司或港铁均毋须就本活动向任何合资格八达通持有人或任何其他人士或实体承担任何责任。
19. 除法律规定不得排除的任何责任外，八达通公司及港铁（包括其高级人员、雇员及代理人）排除因本活动引起或以任何方式与本活动有关的一切责任（包括因疏忽导致者），包括任何人身伤害，或任何损失或损害（包括利润损失、机会损失等），不论属于直接、间接、特别或后果性损失，包括但不限于以下情况：(a) 任何技术问题或设备故障（无论是否由八达通公司或港铁控制）；(b) 任何盗窃、未经授权的访问或第三方干扰；(c) 因八达通公司或港铁合理控制范围以外的任何原因，导致任何交易、申索或奖励延迟、遗失、更改、损毁或错误传送（无论是否在八达通公司接收后发生）；(d) 奖励价值与本条款及细则所述价值之间出现任何差异；或 (e) 奖励的使用。
20. 本条款及细则受香港法律管辖，并按香港法律解释。
21. 除合资格八达通持有人及八达通公司外，任何人士均无权依据《合约（第三者权利）条例》（香港法例第 623 章）执行或享有本条款及细则任何条文项下的利益。
22. 如本条款及细则的英文版本与中文版本之间存在任何不一致或差异，概以英文版本为准。