Registration Form for Replacement of On-Loan Personalised Octopus



Replacement procedure and remarks:

- 1. Please do not register for the Airport Staff Personalised Octopus (Please bring along your Airport Staff Personalised Octopus in person to any Airport Express Customer Service Centre for arranging card replacement).
- Upon successful registration, a new On-Loan Personalised Octopus will be sent to your correspondence address in this form within 2-4 weeks by surface mail.
- 3. You will need to bring both the old and new On-Loan Personalised Octopus to the Octopus Service Point for replacement. Please scan the following QR code to view the locations of "Octopus Service Points".
- 4. All the information and most of the services/offers linked to your On-Loan Personalised Octopus will be transferred automatically to the new On-Loan Personalised Octopus. Please scan the following QR code for more details.
- 5. The old On-Loan Octopus will not be returned to you and will be destroyed by Octopus Cards Limited later.
- 6. If your name has been changed, please submit (1) Deed Poll copy and (2) Identification document copy as proof of change of name.
- 7. The new On-Loan Personalised Octopus applied and replaced through this registration form **WILL NOT HAVE ANY PHOTO** printed on it. If you need the new card printed with photo, please scan the following QR code or access the below link to visit Octopus website: https://www.octopus.com.hk/r/card-replace/p/en for registration and attach your recent colour passport photo.
- 8. For details of the Conditions of Issue of Octopus, please scan the following QR Code.
- 9. Please visit our website: https://www.octopus.com.hk for more details about Card Replacement Programme.

the locations of "Octopus Service Points"

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Scan the QR code to learn more details about the "Services/Offers Transfer" Scan the QR code to register online for "Replacement of On-Loan Personalised Octopus with photo"

Scan the QR code to get more information of "Conditions of Issue of Octopus"



Scan the QR code to view







Personal Details of Personalised Octopus Holder (For verification purpose)

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Ϋ́ STAMP NECESSARY IF POSTED IN HONG KONG 如在本港投寄 毋須貼上郵票 NO POSTAGE BUSINESS REPLY SERVICE LICENCE NO. 8109 商業回郵牌號:8109 Octopus Cards Limited P.O. Box 1529 Tsuen Wan Post Office **New Territories** <0PS-SK2> BY LICENSEE WILL BE PAID POSTAGE 郵費由持 牌人支付