Octopus Online Payment with Octopus PC Reader – Step by Step Guide



Get Your Octopus ading Earn & Redeem Octopus for Caring for the Businesses Community International Rusiness Choose Your Octopus Where Can I Use It? Online Shop **Online Shop** Checkout Delivery Information > Confirm Information > Payment > Finished VISA MasterCard Please select the payment method: Merchant : Octopus Cards Limited Amount : HKD 50.2 Payment Method : Octopus 🔻 Please connect your Octopus PC Reader to the computer Cancel Confirm pay<mark>dollar</mark> PayDollar Payment Service Copyright (c) 2009 AsiaPay Limited. All rights reserved. You are here: Home > Get Your Octopus > Online Shop **Customer Service** Did you know? Octopus Customer Service Hotline: 2266 2222 95% of people in Hong Kong, aged 16-65, possess an (Mondays to Saturdays, 9 am to 9 pm, except public holidays) Octopus. Lost Octopus Reporting Hotline (24-hour) : 2266 2266 商界展關懷 caringcompany

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2. Select Octopus as the payment method

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OCTOPUS

n pay<mark>seen</mark>

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1. Select your product / service at Online Shop



English Time left: 09:54

Octopus Online Payment Service

Thank you for using Octopus Online Payment Service. Please review the payment details and select the payment method.

Merchant Name Octopus Cards Limited Amount HKD 50.2

Important: Please do not close or navigate away from this page. It will be automatically refreshed when the payment status is changed.



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 Select "Pay via Octopus PC Reader". If you wish to use Near Field Communication (NFC)-enabled Android mobile devices for payment, please scan the QR code using the "Octopus" App or enter the payment code in the "Octopus" App . For details, please refer to the <u>Octopus Online Payment using NFC Device -</u> <u>Step-by-step Demo</u>.



Octopus Online Payment Service

Important Notes

- This Octopus Online Payment Services (this "Service") is provided by Octopus Cards Limited ("OCL") subject to the <u>Conditions of Issue of Octopus</u> and <u>Terms & Conditions for Octopus</u> <u>Online Payment Services</u>.
- Please note that a non-refundable service fee may be payable to OCL for purchase of goods and services from certain merchants through this Service, which will be deducted from your Octopus. Please <u>click here</u> for details.
- 3. Prior to using this Service, please read carefully the terms and conditions imposed by the relevant merchant in connection with the provision of products and services, including but not limited to the payment, delivery and refund procedures. In case of any refund enquiries, disputes or complaints as to the products and service you have purchased, you should contact the merchant direct in accordance with their procedures and policies.
- 4. You acknowledge and recognize that OCL is only providing this Octopus Online Payment Service as payment means for the purchase of the product and service provided by the relevant merchants. You have read and agree to be abided by the Terms and Conditions. You further acknowledge and confirm that OCL holds no responsibility or liability in respect of the provision of any of the products and services provided by such merchants, including, but not limited to the delivery and quality of the products and services.
- The information provided by you to OCL will be used by OCL, its contractors and the merchant providing the goods and services which you have selected for the purpose of handling and completing your purchase order.
- 6. Some merchants may require you to provide your information for purposes as specified in their personal information collection statement ("Merchant's Personal Information Collection Statement"). Please read the Merchant's Personal Information Collection Statement as provided by the merchant concerned for details.
- 7. It may take some time to complete the transaction. Please do not remove your Octopus from the Octopus PC Reader until the transaction is completed or unless otherwise stated.
- You may <u>click here</u> to check if your system meets the Octopus Online Service System Requirement. Please review our <u>Octopus Online Payment Services User and Online Safety</u> <u>Guide</u> on how to protect your personal information when using Octopus Online Payment Services.
- If your browser asks you to enable or run Java Runtime Environment, please select "Enable" or "Run".

Accept Decline

4. Read and Accept the Online Payment Important Notes



Payment by Octopus



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5. Check Merchant Name and payment amount, then input the last 3 digits of your Octopus Number (exclude the number in bracket)



Timeout: 07:16

Step 1 Step 2 Merchant Name: Octopus Cards Limited Payment Amount: HKD 50.4 Input your Octopus Number last three digits: [717] (Exclude the number in the bracket) To proceed, please place your Octopus on the Octopus PC Reader now. Input your octopus this window if you wish to pay via NFC enabled Android mobile device or cancel this payment.

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6. Place your Octopus on the Octopus PC Reader until the payment transaction is complete.



Payment by Octopus



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7. The transaction details are shown in the Online Payment receipt. You may save or print the receipt for your future reference.