

Octopus App “Easy Ride” Local Taxi E-Coupon Promotion
Terms & Conditions

1. This “Octopus App ‘Easy Ride’ Local Taxi E-Coupon Promotion” (this “**Promotion**”) is jointly organised by Octopus Cards Limited (and its successors and assigns) (“**OCL**”) and HeyCars (HongKong) Technology Limited (and its successors and assigns) (“**HeyCars**”) and open to you, as a customer of OCL and a holder of Octopus and/or an Octopus Wallet Holder, and is subject to the terms and conditions as stated below (these “**Terms and Conditions**”).
2. By participating in this Promotion, you are deemed to have read, accepted and agree to be bound by these Terms and Conditions.
3. OCL’s Privacy Policy Statement, Conditions of Issue of Octopus, Terms of Use of Octopus App, Terms & Conditions for Octopus Online Payment Service, and other terms and conditions of use, published by OCL at www.octopus.com.hk and/or in Octopus App, as amended from time to time, shall apply to this Promotion.
4. “**Octopus App**” referenced in these Terms and Conditions is defined as “Octopus Mobile App” in the Conditions of Issue of Octopus. “**Octopus**”, “**Octopus Wallet**” and “**Octopus Wallet Holder**” referenced in these Terms and Conditions are defined in the Conditions of Issue of Octopus.

Promotion Details

5. Promotion Period

The promotion period of this Promotion shall start at **00:00 on 20 July 2026** (Hong Kong time) and end at **23:59 on 7 October 2026** (Hong Kong time) (both dates inclusive) (the “**Promotion Period**”).

6. Eligible Transactions

6.1 Subject to these Terms and Conditions, if you:

- (a) are an Octopus Wallet Holder, and/or a holder of Octopus and have registered your Octopus on the Octopus App (the “**Eligible Octopus**”);
- (b) have, during the Grab E-Coupon Period (as defined in Clause 7.1.1 below), grabbed a 80% Off E-Coupon (as defined in Clause 7.1.1 below) and/or a 50% Off E-Coupon (as defined in Clause 7.2.1 below); and
- (c) have, during the 80% Off E-Coupon Validity Period (as defined in Clause 7.1.2 below) and/or the 50% Off E-Coupon Validity Period (as defined in Clause 7.2.2 below), used your Eligible Octopus and/or Octopus Wallet to pay for the estimated fare in respect of an Eligible Transaction (as defined in Clause 6.2 below),

you will be considered a successful eligible participant under this Promotion (each, an “**Eligible Participant**”) and an amount equivalent to 80% of the estimated fare in respect of the relevant Eligible Transaction (subject to the maximum discount being HK\$100) or 50% of the estimated fare in respect of the relevant Eligible Transaction (subject to the maximum discount being HK\$40), as the case may be, will be discounted at the time of payment of the estimated fare in respect of such Eligible Transaction.

6.2 An “**Eligible Transaction**” refers to a successful payment transaction conducted with the Eligible Octopus and/or Octopus Wallet during the 80% Off E-Coupon Validity Period and/or the 50% Off E-Coupon Validity Period for the purchase of ride-hailing services in Hong Kong via the ride-hailing booking platform on the Octopus App (the “**Platform**”), and does not include a transaction that is eventually being rejected or cancelled for whatever reason. For the avoidance of doubt, if a transaction is eventually being rejected or cancelled for whatever reason, any used 80% Off E-Coupon or 50% Off E-Coupon will be returned to “My Coupons” under “My” on the Platform for

use during the 80% Off E-Coupon Validity Period of such 80% Off E-Coupon or the 50% Off E-Coupon Validity Period of such 50% Off E-Coupon, as the case may be.

- 6.3 Where the Eligible Octopus and/or an Octopus Wallet malfunctions, is lost or stolen or becomes invalid for whatever reason(s) during the Promotion Period, any and all payment transaction(s) and payment amount(s) recorded on such malfunctioned, lost, stolen or invalid Eligible Octopus and/or Octopus Wallet during the Promotion Period, will not be considered as Eligible Transaction(s).

7. 80% Off E-Coupons and 50% Off E-Coupons

7.1 80% Off E-Coupons

7.1.1 From 00:00 on 20 July 2026 (Hong Kong time) to 23:59 on 30 September 2026 (Hong Kong time) (both dates inclusive) (the “**Grab E-Coupon Period**”), the electronic coupon of 80% discount (the “**80% Off E-Coupon**”) will be available on the Platform for grabbing. The total number of 80% Off E-Coupons available during the Grab E-Coupon Period is limited and will be offered on a first-come-first-served basis. No 80% Off E-Coupon will be offered during the Grab E-Coupon Period once the limit is reached.

7.1.2 Once a 80% Off E-Coupon is grabbed, it remains valid for seven (7) days from the date of grabbing (the “**80% Off E-Coupon Validity Period**”) and will be saved in “My Coupons” under “My” on the Platform. Upon fulfilment of all the conditions under Clause 6.1, such 80% Off E-Coupon will be used and an amount equivalent to 80% of the estimated fare in respect of the relevant Eligible Transaction will be discounted at the time of payment of the estimated fare in respect of such Eligible Transaction, subject to the maximum discount being HK\$100. If a 80% Off E-Coupon is not used within the 80% Off E-Coupon Validity Period, it will be expired after the 80% Off E-Coupon Validity Period. Each participant of this Promotion is entitled to grab a maximum of one (1) 80% Off E-Coupon during the Grab E-Coupon Period.

7.2 50% Off E-Coupons

7.2.1 During the Grab E-Coupon Period, the electronic coupon of 50% discount (the “**50% Off E-Coupon**”) will be available on the Platform for grabbing. The total number of 50% Off E-Coupons available during the Grab E-Coupon Period is limited and will be offered on a first-come-first-served basis. No 50% Off E-Coupon will be offered during the Grab E-Coupon Period once the limit is reached.

7.2.2 Once a 50% Off E-Coupon is grabbed, it remains valid for seven (7) days from the date of grabbing (the “**50% Off E-Coupon Validity Period**”) and will be saved in “My Coupons” under “My” on the Platform. Upon fulfilment of all the conditions under Clause 6.1, such 50% Off E-Coupon will be used and an amount equivalent to 50% of the estimated fare in respect of the relevant Eligible Transaction will be discounted at the time of payment of the estimated fare in respect of such Eligible Transaction, subject to the maximum discount being HK\$40. If a 50% Off E-Coupon is not used within the 50% Off E-Coupon Validity Period, it will be expired after the 50% Off E-Coupon Validity Period. Upon the use of a 50% Off E-Coupon and/or the expiry of a 50% Off E-Coupon, as the case may be, you may, at any time during the Grab E-Coupon Period, grab another 50% Off E-Coupon provided that the limit of the total number of the 50% Off E-Coupons available during the Grab E-Coupon Period is not reached. Each participant of this Promotion is entitled to grab a maximum of five (5) 50% Off E-Coupons during the Grab E-Coupon Period.

- 7.3 By way of illustration, if the estimated fare in respect of the Eligible Transaction is HK\$60, you will have to pay HK\$30 for the ride-hailing services after using a 50% Off E-Coupon. If the final fare in respect of the Eligible Transaction is higher than the estimated fare in respect of such Eligible Transaction, you will have to pay the shortfall, which is the difference between the amount of the final fare in respect of the Eligible Transaction after using a 50% Off E-Coupon (subject to the maximum discount being HK\$40) and the amount you have paid at the time of payment of the

estimated fare in respect of such Eligible Transaction, before you may use the ride-hailing services again. Hence, if the final fare in respect of the Eligible Transaction is HK\$80, you will have to pay the shortfall of HK\$10 ($\text{HK\$80} \times (100\% - 50\%) - \text{HK\$30} = \text{HK\$10}$). If, however, the final fare in respect of the Eligible Transaction is lower than the estimated fare in respect of such Eligible Transaction, an amount equivalent to the difference between the amount you have paid at the time of payment of the estimated fare in respect of the Eligible Transaction and the amount of the final fare in respect of such Eligible Transaction after using a 50% Off E-Coupon (subject to the maximum discount being HK\$40), will be refunded to you. Hence, if the final fare in respect of the Eligible Transaction is HK\$50, an amount of HK\$5 will be refunded to you ($\text{HK\$30} - \text{HK\$50} \times (100\% - 50\%) = \text{HK\$5}$).

- 7.4 The 80% Off E-Coupon and the 50% Off E-Coupon cannot be used together in one single Eligible Transaction. If you have grabbed a 80% Off E-Coupon and a 50% Off E-Coupon at the time of payment of the estimated fare in respect of an Eligible Transaction, the 80% Off E-Coupon will be used first provided that such time of payment is within the 80% Off E-Coupon Validity Period.
- 7.5 Under no circumstance can any 80% Off E-Coupon and/or 50% Off E-Coupon be altered, transferred, redeemed or exchanged for cash or other form of cash, products, services or other electronic value whatsoever.

General

8. No claim can be made against OCL in relation to any aspect of this Promotion or any failure in the communication networks, mobile applications, mobile devices or any interruption, interception, suspension, delay, blackout, loss, unavailability, mutilation, incorrect data transmission or other failure.
9. Any act that is found or suspected to be fraudulent may result in you being disqualified from participating in this Promotion and not being eligible for using the 80% Off E-Coupon and/or the 50% Off E-Coupon.
10. These Terms and Conditions may be modified at any time, which shall be effective immediately upon posting on OCL's website at www.octopus.com.hk.
11. The decisions of OCL and HeyCars in relation to any and all aspects of this Promotion shall be final and conclusive.
12. HeyCars is the operator of the Platform. OCL is not the supplier of the services provided and/or supplied by HeyCars and/or any of the service providers pursuant to any of the Eligible Transactions and shall not have any liability whatsoever in relation to the provision, supply, quality, merchantability, fitness for any purpose of the said services. Any enquiries or issues relating to the Platform and/or any item of the services provided and/or supplied by HeyCars and/or such service providers shall be referred to HeyCars.
13. Any and all enquiries and/or disputes concerning this Promotion must be made to HeyCars via the "Chat" function in the Platform on or before 6 November 2026. HeyCars may request you to provide your personal data or information for processing of your enquiries and/or disputes. HeyCars' use of your personal data will be governed by its own privacy policy or terms and conditions. Please read carefully HeyCars' privacy policy and personal information collection policy statement before providing or submitting your personal data or information to HeyCars. For any enquiry, issue, dispute or complaint in relation to HeyCars' use of your personal data or information, please contact HeyCars directly.
14. These Terms and Conditions shall be governed by, and construed in accordance with, the laws of Hong Kong.
15. No person other than the Eligible Participant and OCL shall have any right under the Contracts (Rights of Third Parties) Ordinance (Chapter 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
16. In case of any inconsistency or discrepancy between the English version and the Chinese version of these Terms and Conditions, the English version shall prevail.