

Octopus GO: Mobile Octopus Black Card Lucky Draw – Terms & Conditions

1. This “Octopus GO: Mobile Octopus Black Card Lucky Draw” (this “**Promotion**”) is organised by Octopus Cards Limited (and its successors and assigns) (“**OCL**”) and is open to you, as a holder of Mobile Octopus linked to your Octopus Wallet, and is subject to the terms and conditions as stated below (these “**Terms and Conditions**”).
2. By participating in this Promotion, you are deemed to have read and accepted, and agree to be bound by these Terms and Conditions.
3. OCL’s Privacy Policy Statement, Conditions of Issue of Octopus, Terms of Use of Octopus App, Terms & Conditions for Octopus Online Payment Service, Octopus Automatic Add Value Agreement (For Octopus Automatic Add Value Service linked to bank accounts maintained with, or credit cards issued by Financial Institutions in Hong Kong) (the “**Octopus Automatic Add Value Agreement**”), Terms and Conditions Relating to Fund Transfer with Banks and FPS Participants under Octopus Wallet Service, Additional Terms and Conditions Relating to Fund Transfer with Banks and FPS Participants under Octopus Wallet Service in respect of Payment Service outside Hong Kong through FPS, Additional Terms and Conditions Relating to Fund Transfer with Banks and FPS Participants under Octopus Wallet Service in respect of Automatic Add Value Service (via FPS) (the “**Additional Terms and Conditions**”), and other terms and conditions of use published by OCL at www.octopus.com.hk and/or in Octopus App, as amended from time to time, shall apply to this Promotion.
4. “**Octopus App**” referenced in these Terms and Conditions is defined as “Octopus Mobile App” in the Conditions of Issue of Octopus. “**Octopus**”, “**Octopus Wallet**”, “**Mobile Octopus**”, “**FPS**” and “**Authorised Mobile Payment Service Provider**” referenced in these Terms and Conditions are defined in the Conditions of Issue of Octopus. “**AAVS**” means both “AAVS (via credit card)” and “AAVS (via FPS)”; “**AAVS (via credit card)**” referenced in these Terms and Conditions is defined as “Automatic Add Value Service” in the Octopus Automatic Add Value Agreement. “**AAVS (via FPS)**” referenced in these Terms and Conditions is defined as “AAVS (via FPS)” in the Additional Terms and Conditions. “**Financial Institution**” and “**AAVS Account**” referenced in these Terms and Conditions are defined in the Octopus Automatic Add Value Agreement. “**Octopus App for Tourists**” referenced in these Terms and Conditions means the mobile application developed and operated by OCL and commonly known or marketed as the “Octopus App for Tourists”.

Promotion Details

5. This Promotion shall start at **00:00 on 23 June 2025** (Hong Kong time) and end at **23:59 on 20 September 2025** (Hong Kong time) (both dates inclusive) (the “**Promotion Period**”).
6. Subject to these Terms and Conditions, if you, during the Promotion Period,
 - 6.1 have installed the latest version of the Octopus App;
 - 6.2 have registered for this Promotion by providing the Octopus number of your Mobile Octopus linked to your Octopus Wallet (the “**Linked Octopus Wallet**”) under the “Octopus GO” promotion page on the Octopus App (the “**Eligible Mobile Octopus**”); and
 - 6.3 have used your Eligible Mobile Octopus to complete any Eligible Transaction (as defined in Clause 10) and/or Eligible AAVS Transaction (as defined in Clause 12),you will be considered a successful eligible participant under this Promotion (each, an “**Eligible Participant**”) and will be entitled to receive Lucky Draw Entry(ies) (as defined in Clause 15) under this Promotion.
7. You can only select one Mobile Octopus in the Linked Octopus Wallet for the purpose of registering

for this Promotion under Clause 6.2.

8. By participating in this Promotion, you agree that:

8.1 details of the Eligible Transaction(s) and/or Eligible AAVS Transaction(s) (including the date and time of such transaction(s)) shall be collected by OCL;

8.2 the Octopus number of your Eligible Mobile Octopus collected by OCL will be used and retained by OCL for (a) identifying and verifying your eligibility to participate in this Promotion; (b) conducting the Lucky Draw(s) (as defined in Clause 17); (c) fulfilling the Prize (as defined in Clause 18); and (d) handling any enquiries or resolving any disputes in relation to this Promotion; and

8.3 in the event you are eligible to receive a Prize, your mobile phone number and, if applicable, email address, registered with your Linked Octopus Wallet will be used and retained by OCL for OCL to make an appointment with you for the collection of the Prize pursuant to Clause 23.

Eligible Mobile Octopus

9. An Eligible Mobile Octopus does not include:

9.1 specific Mobile Octopus issued to the employees of Octopus Holdings Limited and/or any of its subsidiaries pursuant to the staff policy of Octopus Holdings Limited; or

9.2 any Mobile Octopus added onto the Octopus App for Tourists.

Eligible Transactions and Eligible AAVS Transactions

10. An “**Eligible Transaction**” refers to a successful payment transaction of HK\$100 or above conducted with an Eligible Mobile Octopus during the Promotion Period.

11. An Eligible Transaction does not include:

11.1 any add value transaction (whether through cash reload, AAVS or otherwise); and

11.2 any transaction that is eventually being rejected, reversed or cancelled for whatever reason(s).

12. An “**Eligible AAVS Transaction**” refers to a successful AAVS reload transaction to the Eligible Mobile Octopus during the Promotion Period.

13. Where the Eligible Mobile Octopus malfunctions, and/or where the Eligible Mobile Octopus and/or the AAVS is suspended, terminated or cancelled, or becomes invalid for whatever reason(s) during the Promotion Period, any and all transaction(s) made through or recorded on such malfunctioned, suspended, terminated, cancelled or invalid Eligible Mobile Octopus during the Promotion Period will not be considered as Eligible Transaction(s) or Eligible AAVS Transaction(s).

14. The time of completion of the Eligible Transaction and/or Eligible AAVS Transaction as recorded in the transaction data received by OCL shall be final and conclusive for the purpose of this Promotion, including, but not limited to, for determining the eligibility for the Lucky Draw Entry(ies).

Lucky Draw Entry(ies)

15. The number of entry(ies) to the Lucky Draw(s) (the “**Lucky Draw Entry(ies)**”) which an Eligible Mobile Octopus will be entitled to receive under this Promotion shall be determined according to the transaction amount of each Eligible Transaction and/or reload amount of each Eligible AAVS

Transaction completed during the Promotion Period as follows:

Transaction amount of each Eligible Transaction	Number of Lucky Draw Entry(ies)
Between HK\$100 and HK\$199.9	1
Between HK\$200 and HK\$299.9	2
Between HK\$300 and HK\$399.9	3
Between HK\$400 and HK\$499.9	4
HK\$500 or above	10

Reload amount of each Eligible AAVS Transaction	Number of Lucky Draw Entry(ies)
HK\$150 or HK\$250 (only applicable to AAVS (via credit card))	1
HK\$500 (applicable to AAVS (via credit card) and AAVS (via FPS))	2
HK\$1,000 (only applicable to AAVS (via credit card))	4

16. There is no limit on the Lucky Draw Entry(ies) in this Promotion. However, each Eligible Mobile Octopus can only be used to complete one (1) Eligible AAVS Transaction every day and accordingly, the maximum number of Lucky Draw Entries that an Eligible Mobile Octopus will be entitled to receive under this Promotion every day by being used to complete an Eligible AAVS Transaction during the Promotion Period shall be four (4).

Lucky Draws, Prizes and Announcements

17. A total of six (6) lucky draws will be conducted at the office of OCL, which will not be open to the public, on a bi-weekly basis on the date as set out in the table below in respect of the corresponding Period (as defined in the table below) by drawing the Octopus number of the Eligible Mobile Octopus carrying out the Eligible Transaction(s) and/or Eligible AAVS Transaction(s) by computer system randomly (the “**Lucky Draw(s)**”):

The period during which the Eligible Transaction(s) and/or Eligible AAVS Transaction(s) is/are carried out (both dates inclusive) (each, a “Period”)	Date of Lucky Draw
23 June 2025 to 7 July 2025	17 July 2025
8 July 2025 to 22 July 2025	1 August 2025
23 July 2025 to 6 August 2025	18 August 2025
7 August 2025 to 21 August 2025	2 September 2025
22 August 2025 to 5 September 2025	17 September 2025
6 September 2025 to 20 September 2025	2 October 2025

18. There is one (1) prize for each Lucky Draw (the “**Prize**”). Each Prize will be the enablement of AAVS on the Eligible Mobile Octopus of the Prize Winner (as defined in Clause 19) with an aggregate of

365 times of AAVS transactions of HK\$250 each (each, an “**Add Value Transaction**”), totaling HK\$91,250. The AAVS as the Prize will be terminated after the 365th AAVS Transaction.

19. One (1) Octopus number of the Eligible Mobile Octopus will be drawn in each Lucky Draw as Prize winner (the holder of such Eligible Mobile Octopus is referred to as a “**Prize Winner**” and collectively, the “**Prize Winners**”).
20. The Octopus number of the Eligible Mobile Octopus of the respective Prize Winner of each Lucky Draw will be announced on the official website of OCL at www.octopus.com.hk/octopusgo/en and published in Sing Tao Daily and The Standard on the following dates:

Date of Lucky Draw	Date of result announcement on the official website of OCL	Date of result announcement published in newspapers
17 July 2025	23 July 2025	25 July 2025
1 August 2025	7 August 2025	8 August 2025
18 August 2025	22 August 2025	26 August 2025
2 September 2025	8 September 2025	10 September 2025
17 September 2025	23 September 2025	25 September 2025
2 October 2025	9 October 2025	10 October 2025

21. Nothing in these Terms and Conditions shall oblige OCL to notify you of the results of the Lucky Draws.
22. The Lucky Draws will be on a non-cumulative basis. The number of Lucky Draw Entry(ies) received by an Eligible Participant in one Period will not be carried forward to any of the subsequent Period(s). If your Eligible Mobile Octopus is suspended, terminated or cancelled for whatever reason(s), or reported lost to OCL at the time when the Lucky Draw is conducted, all Eligible Transaction(s) and/or Eligible AAVS Transaction(s) using such suspended, terminated, cancelled or lost Eligible Mobile Octopus will no longer be eligible for the Lucky Draw, including the Eligible Transaction(s) and/or Eligible AAVS Transaction(s) conducted and previously received by OCL before the date of suspension, termination, cancellation or report of loss.

Collection of Prize

23. OCL will make appointment with the Prize Winners by way of phone call, email, SMS and/or push notification to collect the Prize at the office of OCL on or before the deadline set out in Clause 24. The Prize Winners must bring along the followings to the office of OCL at the appointed date and time for verification:

- 23.1 Hong Kong identity card; and
- 23.2 the Eligible Mobile Octopus.

24. The deadline for Prize Winners to collect the Prize at the office of OCL is **17:00 on 21 November 2025**.
25. If you fail to provide the information in Clause 23, OCL may not be able to process your collection of the Prize.
26. If any Prize Winner is a person below 18 years of age (i.e. a minor), he/she must be accompanied by his/her parent or guardian in order to collect the Prize. Such parent or guardian must provide documentary evidence to prove his/her/their capacity as such (e.g. birth certificate of the minor, legal documents evidencing his/her guardianship), identification document of such parent and such other documents as reasonably requested by OCL.
27. The Prize(s) will be forfeited automatically without notice if:
- 27.1 any Prize Winner (or the parent or guardian of such Prize Winner if Clause 26 applies) fails to collect the Prize before the deadline stated in Clause 24;
- 27.2 the Eligible Mobile Octopus of such Prize Winner is no longer linked to the Linked Octopus Wallet, or the Octopus App has been uninstalled; or
- 27.3 the Eligible Mobile Octopus of such Prize Winner is suspended, terminated or cancelled, or reported lost, or is no longer valid for whatever reason(s).
28. No Prize can be altered, transferred, redeemed for cash or exchanged for other products and/or services under any circumstances whatsoever.

General

29. In the case of any fraud or rejection, reversal or cancellation of Eligible Transaction and/or Eligible AAVS Transaction in respect of which any Prize has been collected, OCL shall have the sole and absolute right to charge you an amount that is equivalent to the value of such Prize without prior notice.
30. No claim can be made against OCL in relation to any aspect of this Promotion or any failure in the communication networks, mobile applications, mobile devices or any interruption, interception, suspension, delay, blackout, loss, unavailability, mutilation, incorrect data transmission or other failure.
31. Any act that is found or suspected to be fraudulent may result in you being disqualified from participating in this Promotion and not being eligible for the Prize.
32. OCL's decisions in relation to any and all aspects of this Promotion shall be final and conclusive and binding on all parties.
33. OCL is not the supplier of the goods and/or services sold and/or provided by any of the merchants pursuant to any of the Eligible Transactions and under no circumstance shall OCL have any liability whatsoever in respect of the goods and/or services sold and/or provided by such merchants. OCL shall not be liable to any Eligible Participant or any other person or entity in respect of any goods

and/or services sold and/or provided by any merchant pursuant to the Eligible Transactions and any other goods and services provided by any such merchants whatsoever, including, but not limited to, the quality, supply and/or description of any goods and/or services. Any enquiries or issues relating to any item of the goods and/or services sold and/or provided by such merchants shall be referred to such merchants.

34. Any enquiries or issues relating to banking matters in connection with the AAVS Account, including bonus points and incentives offered by the related bank cards or credit cards, should be referred to the relevant Financial Institution(s). Any enquiries or issues relating to mobile applications or communication services other than provided by OCL should be referred to the relevant Authorised Mobile Payment Service Provider or third party, as the case may be.
35. Subject to Clauses 33 and 34 above, any enquiries or disputes concerning this Promotion must be made to OCL on or before **28 November 2025** by post to Customer Service, Octopus Cards Limited at 46/F, Manhattan Place, 23 Wang Tai Road, Kowloon Bay, Kowloon, Hong Kong, or by calling Octopus Customer Service Hotline (no.: 2266 2222). You will be required to provide your name, contact information (namely, telephone number and/or address), the Octopus number of the Eligible Mobile Octopus, personal information of parent or guardian (if required) for collection of the Prize and when making an enquiry or lodging a dispute in relation to this Promotion. If you fail to provide the aforesaid information, OCL may not be able to process your enquiry or dispute.
36. Information collected, obtained, retrieved or received as aforesaid and which is solely for the purpose of this Promotion will be destroyed by **20 December 2025**.
37. These Terms and Conditions shall be governed by, and construed in accordance with, the laws of Hong Kong.
38. No person other than the Eligible Participants and OCL shall have any right under the Contracts (Rights of Third Parties) Ordinance (Chapter 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
39. In case of any inconsistency or discrepancy between the English version and the Chinese version of these Terms and Conditions, the English version shall prevail.

Trade Promotion Competition Licence No.: 60023-52