

Octopus Public Transport eStamp and Lucky Draw Promotion
Terms & Conditions

1. This promotion (this “**Promotion**”) is organised by Octopus Cards Limited (and its successors and assigns) (“**OCL**”) and open to you, as a customer of OCL who is an Octopus Rewards Platform Account Holder, and is subject to the terms and conditions as stated below (these “**Terms and Conditions**”).
2. By participating in this Promotion, you are deemed to have read, accepted, and agree to be bound by these Terms and Conditions.
3. OCL’s Privacy Policy, Conditions of Issue of Octopus, Schedule of Fees and Guidelines relating to the use of Octopus, Terms of Use of Octopus App, and other terms and conditions of use published by OCL, together with the Terms and Conditions for Octopus Dood Rewards Platform and Privacy Policy Statement published by Octopus Applications Limited (“**OAL**”), an affiliate of OCL, at www.octopus.com.hk and/or in Octopus App, as amended from time to time, shall apply to this Promotion. The Octopus Dood Rewards Platform is operated and managed by OAL.
4. “**Octopus**”, “**Octopus Wallet**” and “**Personalised**” referenced in these Terms and Conditions are defined in the Conditions of Issue of Octopus. “**Octopus App**” referenced in these Terms and Conditions means the mobile application developed and operated by OCL and commonly known or marketed as the “Octopus App”. “**Octopus Dood Rewards Platform**”, “**Octopus Rewards Platform Account**” and “**Octopus Rewards Platform Account Holder**” referenced in these Terms and Conditions are defined in the Terms and Conditions for Octopus Dood Rewards Platform. “**Max Miles**” referenced in these Terms and Conditions means the digital loyalty points issued by Max Now Pte. Ltd. (“**HeyMax**”). In these Terms and Conditions, the meaning of a defined term is equally applicable to the singular and plural forms of the defined term.

5. Promotion Details

- 5.1 This Promotion shall start at **00:00 on 14 September 2026** (Hong Kong time) and end at **23:59 on 13 November 2026** (Hong Kong time) (both dates inclusive) (the “**Promotion Period**”). Subject to these Terms and Conditions, if:

- (a) you are an Octopus Rewards Platform Account Holder (whether existing or new); and
- (b) you have, during the Promotion Period, successfully registered for this Promotion via the designated promotion page under the section of “Dood Rewards” in the Octopus App at <https://app.octopus.com.hk/reward/merchant/1780364784344/estamp/b6c368be-8a68-4d8c-85e7-3b83c0d8de60> (the “**Designated Promotion Page**”); and
- (c) you have, after the registration in accordance with Clause 5.1(b), used your Eligible Octopus (as defined in Clause 5.2.1) registered to your Octopus Rewards Platform Account to complete an Eligible Transaction (as defined in Clause 5.2) (the “**Designated Eligible Octopus**”),

you will be eligible to receive an eStamp for each Eligible Transaction on the Designated Promotion Page. Upon receipt of 10 eStamps, a redemption code for 100 Max Miles (an “**eStamp Reward**”) will be sent to your Octopus Rewards Platform Account and you will be entitled to receive an entry to the Lucky Draw (as defined in Clause 7.1) (a “**Lucky Draw Entry**”). Upon receipt of 20 eStamps, an additional eStamp Reward will be sent to your Octopus Rewards Platform Account and you will be entitled to receive an additional Lucky Draw Entry. Upon receipt of 30 eStamps, a further eStamp Reward will be sent to your Octopus Rewards Platform Account and you will be entitled to receive a further Lucky Draw Entry. Each Octopus Rewards Platform Account Holder may only receive up to a maximum of 30 eStamps, 3 eStamp Rewards, and 3 Lucky Draw Entries during the entire Promotion Period (the “**Individual Limit**”). The Individual Limit applies to the Octopus Rewards Platform Account Holder, regardless of any change to the Eligible Octopus registered to the Octopus Rewards Platform Account during the Promotion Period. A newly registered Eligible Octopus will not grant any additional reward once the Individual Limit has been reached.

5.2 Eligible Octopus and Eligible Transactions

5.2.1 For the purpose of these Terms and Conditions, an “**Eligible Octopus**” refers to any type of Octopus except the following:

- (a) Child Octopus; or
- (b) Personalised Octopus whose holder is aged 11 or below at any time during the Promotion Period.

5.2.2 For the purpose of these Terms and Conditions, an “**Eligible Transaction**” refers to a single successful payment transaction of HK\$10 or above conducted at any time during the Promotion Period using the Eligible Octopus registered to the Octopus Rewards Platform Account in the following public transport services:

Types of public transport services	Description
Train	Train rides operated by MTR Corporation Limited (“ MTR ”) on the following routes: - Airport Express - Disneyland Resort Line - East Rail Line - Island Line - Kwun Tong Line - South Island Line - Tseung Kwan O Line - Tsuen Wan Line - Tung Chung Line - Light Rail - Tuen Ma Line
Bus	The following bus services operated by the following operators: - All bus routes operated by Citybus Limited - All bus routes operated by The Kowloon Motor Bus Company (1933) Limited (“KMB”) - All bus routes operated by Long Win Bus Company Limited - All bus routes operated by New Lantao Bus Company (1973) Limited - Light Rail Shuttle Bus Service operated by MTR
Ferry	The following ferry services operated by the following operators: - All franchised and licensed ferry services operated by Sun Ferry Services Company Limited (“Sun Ferry”) - All franchised and licensed ferry services operated by Hong Kong & Kowloon Ferry Limited
Green Minibus	All routes of green minibuses
Red Minibus	All routes of red minibuses

In case of any dispute as to whether a transaction constitutes an Eligible Transaction, the decision of OCL shall be final and conclusive.

5.2.3 For the purpose of these Terms and Conditions, an Eligible Transaction does not include:

- (a) a purchase transaction of MTR Monthly Pass, MTR e-City Saver, KMB Monthly Pass, Sun Ferry Monthly Pass or any other monthly passes, day passes or travel passes sold and operated by any transport operator set out in Clause 5.2.2 (the “**Transport Operator**”); or
- (b) a purchase transaction of bus tickets at Sun Ferry’s ticketing offices located at Central Pier 5 and 6 or 7-Eleven convenience stores; or
- (c) a purchase transaction of ferry freight fare; or
- (d) a purchase transaction of all products sold at MTR Customer Service Centres, MTR surcharges (including, but not limited to, the surcharge for travelling East Rail Line First Class without First Class validation on their Octopus and travelling beyond the permitted time); or
- (e) any complimentary transport service provided by any Transport Operator; or
- (f) a transaction the transaction data of which has not been received or obtained by OCL from the relevant Transport Operator(s) at the time when OCL conducts data processing for fulfillment of the eStamp Rewards and determining the eligibility for the Lucky Draw Entry(ies) under this Promotion; or
- (g) a transaction that is eventually being rejected, reversed or cancelled for whatever reason(s).

5.2.4 Where the Eligible Octopus registered to the Octopus Rewards Platform Account malfunctions, or is suspended, terminated, cancelled, lost or stolen or becomes invalid for whatever reason(s) during the Promotion Period, any and all transaction(s) made through and/or recorded on such malfunctioned, suspended, terminated, cancelled, lost, stolen or invalid Eligible Octopus registered to the Octopus Rewards Platform Account during the Promotion Period will not be considered as Eligible Transaction(s).

5.2.5 The time of completion of an Eligible Transaction as recorded in the transaction data received by OCL from the relevant Transport Operator(s) shall be final and conclusive for the purpose of this Promotion, including, but not limited to, for determining the eligibility for the eStamp(s), the eStamp Reward(s), and the Lucky Draw Entry(ies).

6. The eStamp Reward

- 6.1 The eStamp Reward will be sent to the Octopus Rewards Platform Account within 7 days upon the Octopus Rewards Platform Account Holder’s receipt of 10 eStamps, 20 eStamps and/or 30 eStamps. The eStamp Reward is limited and will be offered on a first-come-first-served basis, based on the time of completing the 10th, 20th and/or 30th Eligible Transaction during the Promotion Period. You will not receive the eStamp Reward and no eStamp Reward will be offered once such limit is reached, or your Individual Limit is reached.

7. Lucky Draws, Prizes and Announcements

- 7.1 Two (2) lucky draws will be conducted at the office of OCL, which will not be open to the public, on a monthly basis on the date as set out in the table below in respect of the corresponding Lucky Draw Period (as defined in the table below) during the Promotion Period by drawing the number of the Octopus Rewards Platform Account (that is the Octopus Wallet number) which receives eStamps by computer system randomly (the “**Lucky Draw(s)**”):

The period during which the 10 th , 20 th , and/or 30 th eStamp is received (each, a “ Lucky Draw Period ”)	Date of Lucky Draw
14 September 2026 – 13 October 2026 (both dates inclusive)	27 October 2026
14 October 2026 – 13 November 2026 (both dates inclusive)	23 November 2026

- 7.2 There is one (1) grand prize (the “**Grand Prize**”) for each Lucky Draw and the Grand Prize will be 370,000 Max Miles. There are six (6) second prizes (each, a “**Second Prize**”) for each Lucky Draw

and each Second Prize will be 52,000 Max Miles. There are eleven (11) third prizes (each, a **“Third Prize”**) for each Lucky Draw and each Third Prize will be 28,000 Max Miles.

7.3 One (1) number of the Octopus Rewards Platform Account will be drawn in each Lucky Draw as the Grand Prize winner (the relevant Octopus Rewards Platform Account Holder is referred to as a **“Grand Prize Winner”** and collectively the **“Grand Prize Winners”**). Six (6) numbers of the Octopus Rewards Platform Account will be drawn in each Lucky Draw as the Second Prize winners (the relevant Octopus Rewards Platform Account Holder is referred to as a **“Second Prize Winner”** and collectively the **“Second Prize Winners”**). Eleven (11) numbers of the Octopus Rewards Platform Account will be drawn in each Lucky Draw as the Third Prize winners (the relevant Octopus Rewards Platform Account Holder is referred to as a **“Third Prize Winner”** and collectively the **“Third Prize Winners”**).

7.4 The numbers of the Octopus Rewards Platform Account of the respective Grand Prize Winner, Second Prize Winners and Third Prize Winners of each Lucky Draw will be announced on the official website of OCL at www.octopus.com.hk/transport, Octopus Facebook, and published in Sing Tao Daily and The Standard on the following dates:

Date of Lucky Draw	Date of result announcement on the official website of OCL and Octopus Facebook	Date of result announcement published in newspapers
27 October 2026	3 November 2026	30 November 2026
23 November 2026	30 November 2026	

7.5 Nothing in these Terms and Conditions shall oblige OCL to notify you of the results of the Lucky Draws.

7.6 The Lucky Draws will be on a cumulative basis. The number of non-winning Lucky Draw Entry(ies) received by an Octopus Rewards Platform Account Holder in the first Lucky Draw Period will be carried forward to the subsequent Lucky Draw Period. If your Designated Eligible Octopus, your Octopus Wallet or your Octopus Rewards Platform Account is suspended, terminated, cancelled or becomes invalid for whatever reason(s) at the time when the Lucky Draw is conducted, you will no longer be eligible for the Lucky Draw.

7.7 Each Octopus Rewards Platform Account can only be eligible to the Grand Prize or the Second Prize or the Third Prize once during the entire Promotion Period.

8. Collection of the Third Prizes

8.1 The redemption code for the Third Prize will be sent to the Third Prizes Winners' respective Octopus Rewards Platform Accounts on the dates below:

Date of Lucky Draw	Date on which the redemption code for the Third Prize will be sent
27 October 2026	3 November 2026
23 November 2026	30 November 2026

8.2 Nothing in these Terms and Conditions shall oblige OCL to notify you of the availability or forfeiture of the Third Prize.

9. Collection of the Second Prizes and the Grand Prizes

- 9.1 OCL will make appointment with the Second Prize Winners and the Grand Prize Winners by way of phone call, email, SMS and/or push notification to collect the redemption code for the Second Prize or the Grand Prize by way of a redemption letter (the “**Redemption Letter**”) at the office of OCL on or before the deadline set out in Clause 9.2. The Second Prize Winners and the Grand Prize Winners must bring along the followings to the office of OCL at the appointed date and time for verification:
- 9.1.1 Hong Kong identity card;
 - 9.1.2 the number of the Octopus Rewards Platform Account (that is the Octopus Wallet number); and
 - 9.1.3 the original email notification.
- 9.2 The deadline for the Second Prize Winners and the Grand Prize Winners to collect the Redemption Letter at the office of OCL is 17:00 on 18 December 2026.
- 9.3 If you fail to provide the information in Clause 9.1, OCL may not be able to process your collection of the Redemption Letter.
- 9.4 If any Second Prize Winner or the Grand Prize Winner is a person below 18 years of age (i.e. a minor), the Redemption Letter must be collected by his/her parent or guardian on his/her behalf. Such parent or guardian must provide documentary evidence to prove his/her/their capacity as such (e.g. birth certificate of the minor, legal documents evidencing his/her guardianship), identification document of such parent and such other document(s) as reasonably requested by OCL.
- 9.5 If any Second Prize Winner or the Grand Prize Winner is unable to collect the Redemption Letter in person, he/she may authorise an authorised representative to collect the Redemption Letter on his/her behalf. Such authorised representative must provide an authorisation letter duly signed by the Second Prize Winner or the Grand Prize Winner (as the case may be), a copy of the Hong Kong identity card of the Second Prize Winner or the Grand Prize Winner (as the case may be), and the original Hong Kong identity card of such authorised representative.
- 9.6 At the time of collection of the Redemption Letter, the Second Prize Winner or the Grand Prize Winner (as the case may be) (or the parent or guardian of such Second Prize Winner or Grand Prize Winner if Clause 9.4 applies or the authorised representative of such Second Prize Winner or Grand Prize Winner if Clause 9.5 applies) shall agree OCL and/or HeyMax to take Second Prize/Grand Prize collection photo(s) of him/her/them, and grant OCL and/or HeyMax the right to use and distribute such photo(s) through such channel(s) as OCL and/or HeyMax consider(s) at its/their absolute discretion appropriate for promotional purpose.
- 9.7 The Second Prize(s) or the Grand Prize(s) will be forfeited automatically without prior notice:
- 9.7.1 if any Second Prize or Grand Prize Winner (or the parent or guardian of such Second Prize Winner or Grand Prize Winner if Clause 9.4 applies or the authorised representative of such Second Prize Winner or Grand Prize Winner if Clause 9.5 applies) fails to collect the Redemption Letter before the deadline stated in Clause 9.2; or
 - 9.7.2 in accordance with Clause 10.4.
- 9.8 No compensation or replacement shall be made to the Second Prize Winner or the Grand Prize Winner if the Redemption Letter is lost.

10. Redemption of eStamp Rewards, Third Prizes, Second Prizes and Grand Prizes

- 10.1 To redeem the eStamp Reward(s), Third Prize, Second Prize and/or Grand Prize, you have to

download the mobile application operated by HeyMax and set up an account with HeyMax (the “**HeyMax Account**”), if you do not have a HeyMax Account. Upon successful set up of the HeyMax Account, you may input the redemption code sent to your Octopus Rewards Platform Account (for eStamp Reward(s) and/or the Third Prize) and/or stated on the Redemption Letter (for the Second Prize or the Grand Prize) into your HeyMax Account and the relevant Max Miles will be credited into your HeyMax Account. Your use of the HeyMax Account and any Max Miles credited into it shall be subject to HeyMax's Terms of Use and Privacy Policy, available at <https://heymax.ai/company/terms>, as amended by HeyMax from time to time, and any applicable expiry rules for Max Miles.

- 10.2 Each HeyMax Account may only receive up to a maximum of 300 Max Miles through eStamp Rewards under this Promotion. Any attempt to circumvent such cap, including, but not limited to, by using multiple HeyMax Accounts or pooling redemption codes across HeyMax Accounts, constitutes a violation of HeyMax's Terms of Use, and HeyMax shall have the sole and absolute right to withhold, reject and/or reverse the Max Miles beyond such cap and/or suspend the relevant HeyMax Account(s).
- 10.3 The deadline to redeem the Max Miles in accordance with Clause 10.1 is 23:59 on 28 December 2026.
- 10.4 The eStamp Reward(s), Third Prize(s), Second Prize(s) and/or Grand Prize(s) will be forfeited automatically without prior notice:
 - 10.4.1 in the event of a failure to redeem the Max Miles before the deadline stated in Clause 10.3; or
 - 10.4.2 if the Designated Eligible Octopus, the Octopus Wallet or the Octopus Rewards Platform Account of the relevant Octopus Rewards Platform Account Holder is suspended, terminated, cancelled or becomes invalid for whatever reason(s).
- 10.5 No Max Miles can be altered, transferred, redeemed for cash or exchanged for other products and/or services under any circumstances whatsoever.

11. General

- 11.1 In the case of any fraud or rejection, reversal or cancellation of Eligible Transaction in respect of which any eStamp Reward(s), Third Prize, Second Prize and/or Grand Prize has been collected, OCL shall have the sole and absolute right to charge you an amount that is equivalent to the value of such eStamp Reward(s), Third Prize, Second Prize and/or Grand Prize without prior notice.
- 11.2 Where HeyMax determines that any eStamp Reward(s), Third Prize, Second Prize and/or Grand Prize has been collected fraudulently, in error, or in breach of these Terms and Conditions and/or HeyMax's own Terms of Use, HeyMax shall have the sole and absolute right to verify, withhold, reject and/or reverse any Max Miles credited into the relevant HeyMax Account without prior notice.
- 11.3 No claim can be made against OCL, OAL or HeyMax in relation to any aspect of this Promotion or any failure in the communication networks, mobile applications, mobile devices or any interruption, interception, suspension, delay, blackout, loss, unavailability, mutilation, incorrect data transmission or other failure.
- 11.4 Any act that is found or suspected to be fraudulent may result in you being disqualified from participating in this Promotion and not being eligible for the eStamp Reward(s), Third Prize, Second Prize and/or Grand Prize.
- 11.5 OCL's decisions in relation to any and all aspects of this Promotion shall be final and conclusive and binding on all parties.
- 11.6 OCL is not the supplier of the goods and/or services sold and/or supplied by the Transport Operators and shall not have any liability whatsoever in relation to the provision, supply, quality,

merchantability, fitness for any purpose of the said goods and/or services. Any enquiries or issues relating to any item of the goods and/or services sold and/or supplied by the Transport Operators shall be referred to the relevant Transport Operator.

- 11.7 OCL is not the supplier of the eStamp Rewards, Third Prizes, Second Prizes and Grand Prizes and shall not have any liability whatsoever in relation to the provision, supply, quality, merchantability, fitness for any purpose of the said rewards/prizes. Any enquiries or issues relating to the eStamp Reward(s), Third Prize(s), Second Prize(s) or Grand Prize(s) shall be referred to HeyMax.
- 11.8 Subject to Clauses 11.6 and 11.7 above, any enquiries or disputes concerning this Promotion must be made to OCL on or before **2 February 2027** by post to Customer Service, Octopus Cards Limited at 46/F, Manhattan Place, 23 Wang Tai Road, Kowloon Bay, Kowloon, Hong Kong, or by calling Octopus Customer Service Hotline (no.: 2266 2222). You will be required to provide your name, contact information (namely, telephone number and/or address), the number of your Octopus Rewards Platform Account (that is your Octopus Wallet number), personal information of parent or guardian (if required) for collection of the Redemption Letter and when making an enquiry or lodging a dispute in relation to this Promotion. If you fail to provide the aforesaid required information, OCL may not be able to process your enquiry or dispute.

12. Personal Information Collection Statements

- 12.1 Where this Promotion is made available through the Octopus Dood Rewards Platform, OAL may handle personal data in connection with the operation, administration, maintenance and support of the Octopus Dood Rewards Platform in accordance with the Terms and Conditions for Octopus Dood Rewards Platform and OAL's privacy policy statement.
- 12.2 Without limiting respective privacy policies of OCL and OAL, by participating in this Promotion, you agree that:
- 12.2.1 your Octopus Wallet number and the corresponding transaction information of the Eligible Transactions retrieved by OCL from its system information in connection with this Promotion will be transferred from OCL to OAL and used by OAL in connection with this Promotion for the purpose of (a) identifying and verifying your eligibility to participate in this Promotion; and (b) recording the eStamp(s) on the Designated Promotion Page;
- 12.2.2 the number of your Octopus Rewards Platform Account (that is your Octopus Wallet number), the number of your Designated Eligible Octopus, participation records, entitlement, collection and redemption-related records of eStamp(s), eStamp Reward(s) and Lucky Draw Entry(ies) will be transferred from OAL to OCL and used by OCL in connection with this Promotion for the purpose of (a) confirming your eligibility to participate in this Promotion; (b) notifying you of the eStamp Reward(s), Third Prize, Second Prize and/or Grand Prize, and (c) fulfilling the eStamp Reward(s), Third Prize, Second Prize and/or Grand Prize; and
- 12.2.3 your Octopus Wallet number, the Octopus number of your Designated Eligible Octopus and the corresponding transaction information of the Eligible Transactions retrieved by OCL from its system information in connection with this Promotion, will be used and retained by OCL for (a) identifying and verifying your eligibility to participate in this Promotion, (b) notifying you of the eStamp Reward(s), Third Prize, Second Prize and/or Grand Prize, (c) fulfilling the eStamp Reward(s), Third Prize Second Prize and/or Grand Prize, and (d) handling any enquiries or resolving any disputes.
- 12.3 Information collected, obtained, retrieved or received as aforesaid and which is solely for the purpose of this Promotion will be destroyed by 1 March 2027.

13. These Terms and Conditions shall be governed by, and construed in accordance with, the laws of Hong Kong.
14. No person other than the Octopus Rewards Platform Account Holders and OCL shall have any right under the Contracts (Rights of Third Parties) Ordinance (Chapter 623 of the Laws of Hong Kong) to enforce or enjoy the

benefit of any of the provisions of these Terms and Conditions.

15. In case of any inconsistency or discrepancy between the English version and the Chinese version of these Terms and Conditions, the English version shall prevail.

Trade Promotion Competition Licence No.: 61844 (Only applicable to lucky draw)