

The “Octopus” App - Online Payment Step-by-step Demo

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* All the screenshots in this guideline are captured from the “Octopus” App Version 5.0.0

1. Download the “Octopus” App at Google Play

You can download the “Octopus” App provided by Octopus Cards Limited at Google Play for enquiry and online payment use.



Enter “Octopus” at Google Play and press search. Select the “Octopus” App provided by Octopus Cards Limited. Tap “Install”.

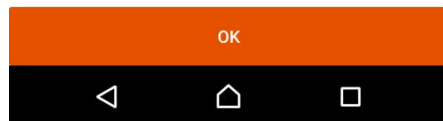
2. Understand the detection area of the mobile device



Sony Xperia™ Z (C6603)
Octopus App - NFC detection area

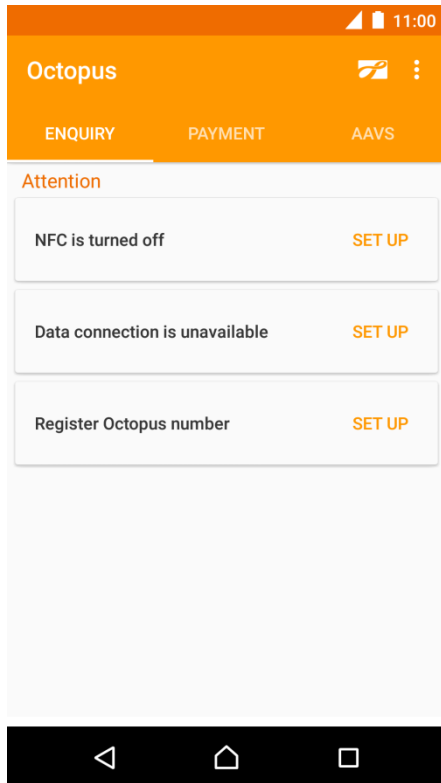


· Please hold your Octopus steadily at a varied distance if it cannot be read.



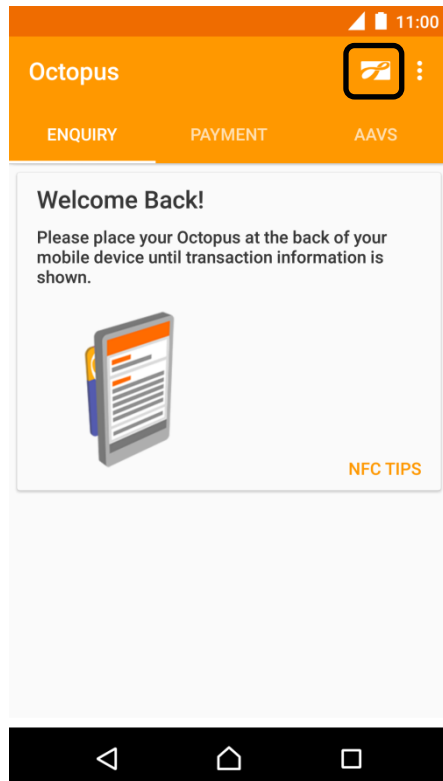
When using the “Octopus” App for the first time or update from earlier version, the “Octopus” App will display the NFC detection area of the mobile device if it is supported by Octopus.


3. Enable the required system functions for using the “Octopus” App

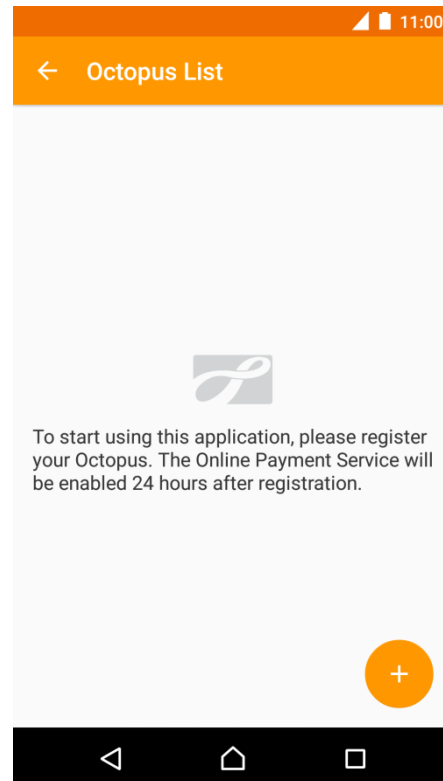


If the system has detected certain system functions have been turned off which prevent the operation of the “Octopus” App, or there is no registered Octopus, a list of reminders will be provided for you to enable the related functions or register your Octopus number.

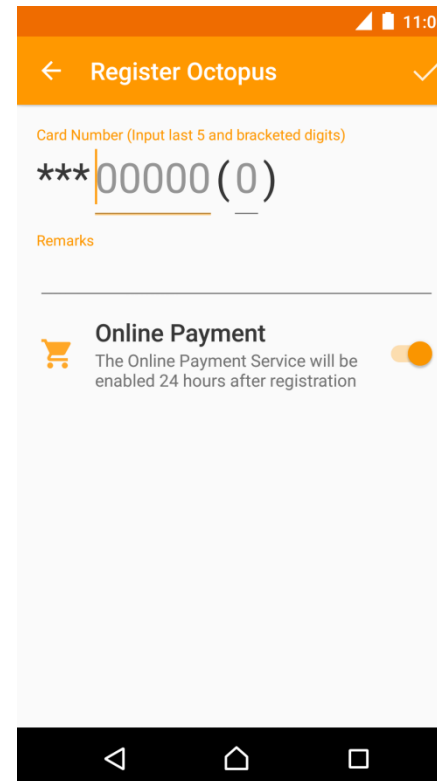
4. Register the Octopus



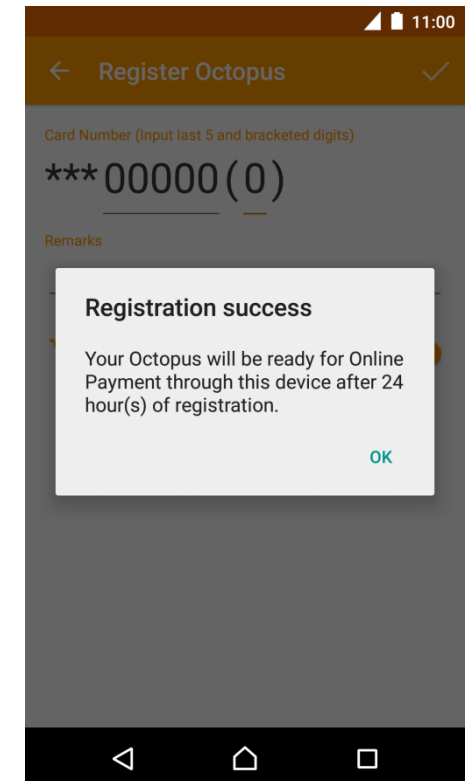
1. Open the “Octopus” App. Tap the “Register Octopus”  icon at the top right corner



2. Tap the “+” icon at the bottom right corner



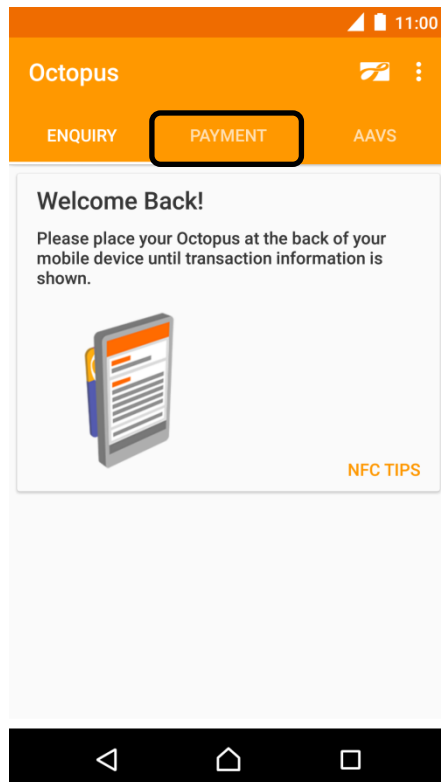
3. Input the Octopus number, select the intended function and tap “OK”



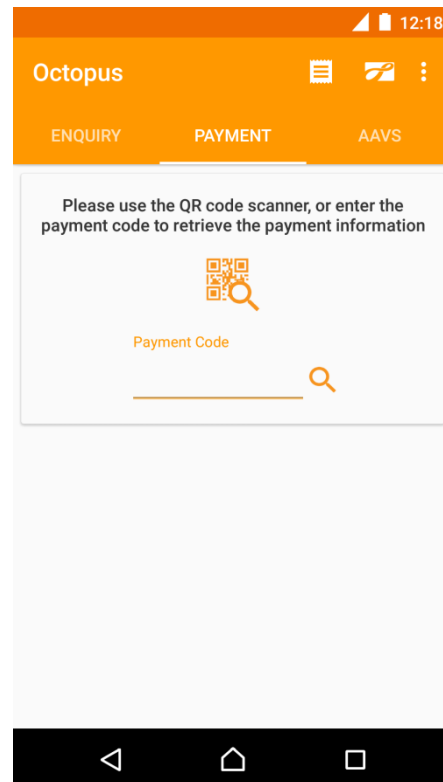
4. You can enquire the remaining value and the transaction record of the Octopus. If you have registered the Octopus for Online Payment, you can use the service after 24 hours on the same mobile device.

5. Using the Octopus for Online Payment

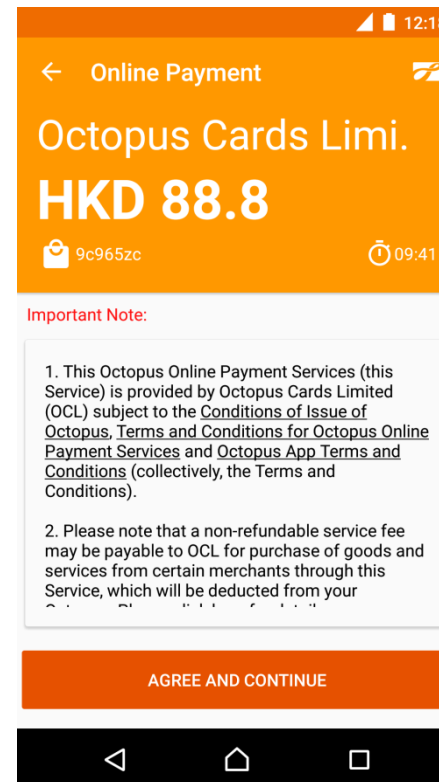
5.1. Using the “Octopus” App to scan QR Code or enter Payment Code



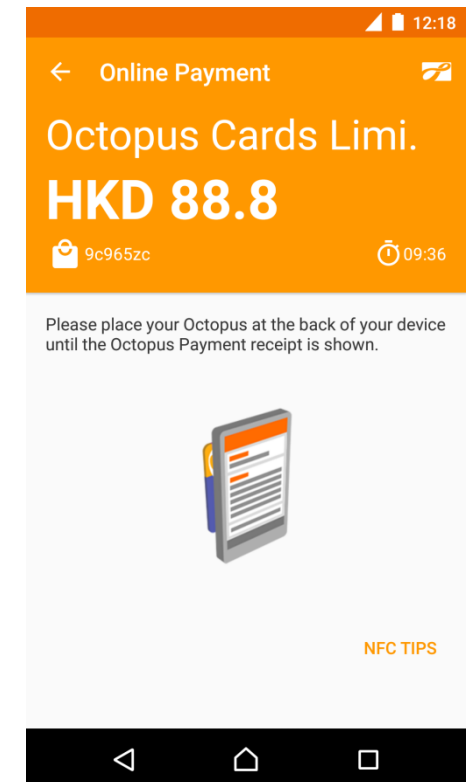
1. Open the “Octopus” App. Tap “Payment”



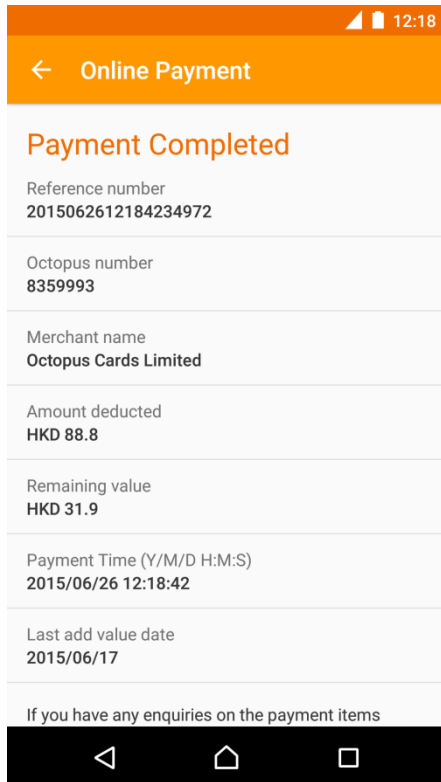
2. Tap the “QR Code” icon in the middle to start the QR Code Reader, or enter the 7 digit payment code.



3. Review the merchant information and payment amount. Read and agree the online payment important notes.

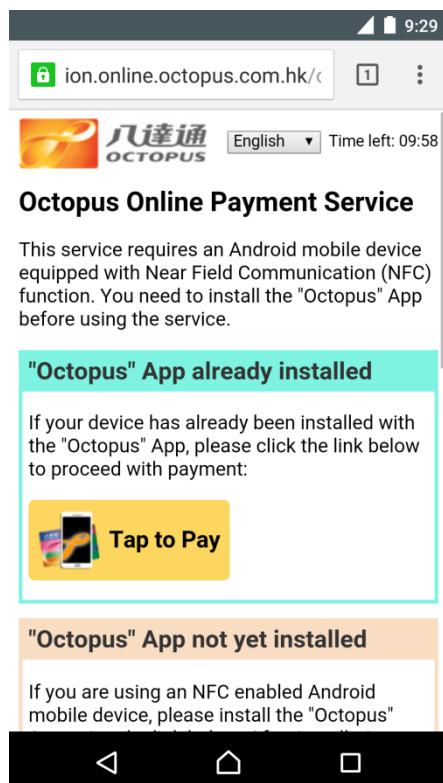


4. Place your Octopus at the back of your mobile device, until the Receipt is shown.

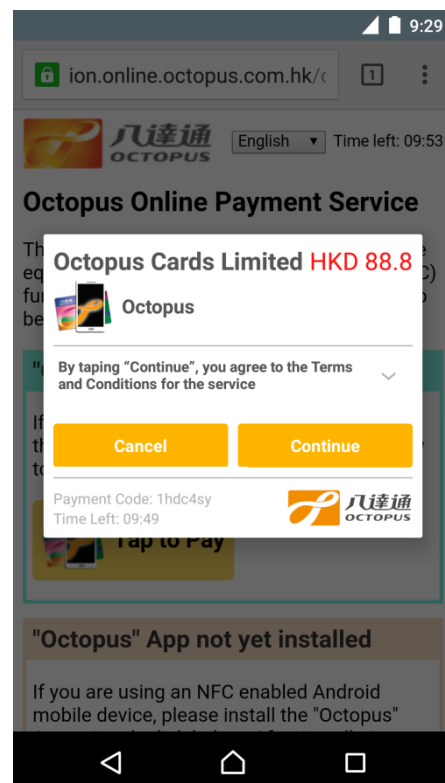


5. Transaction is completed. You can review the Octopus remaining value and transaction details.

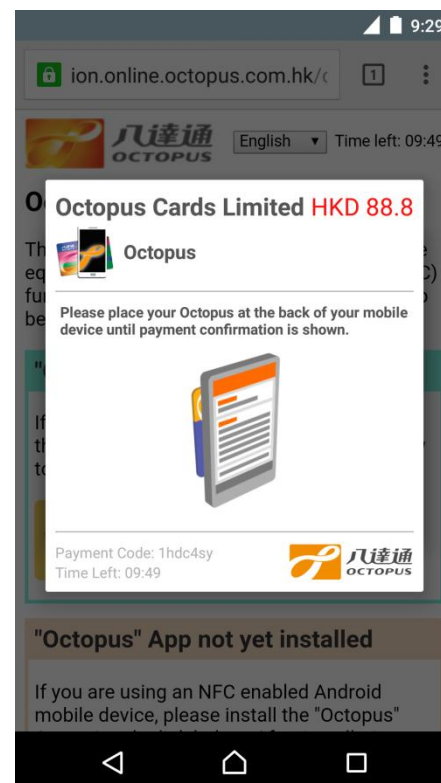
5.2. Using mobile website or merchant mobile application



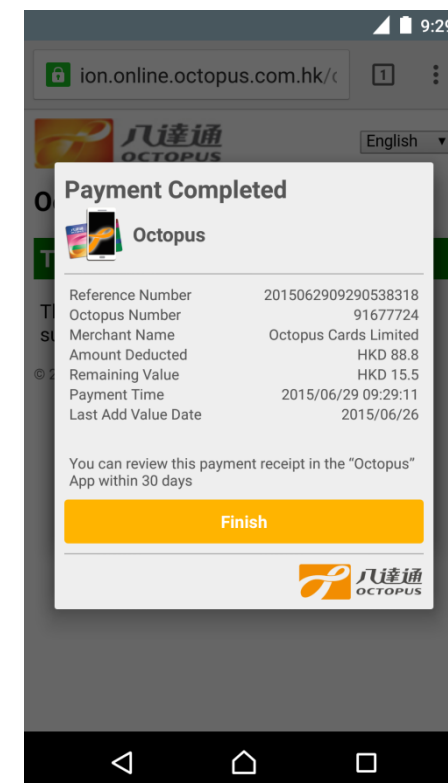
1. Select Octopus as payment method and start Octopus Payment.



2. Review the merchant information and payment amount. Read and agree the online payment important notes.

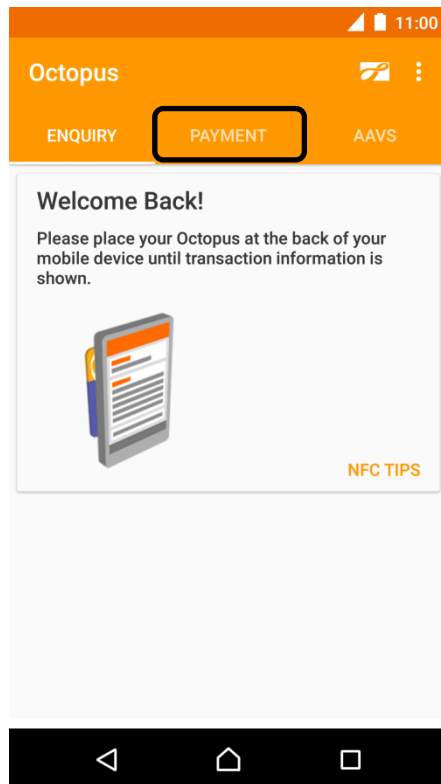


3. Place your Octopus at the back of your mobile device, until the Receipt is shown

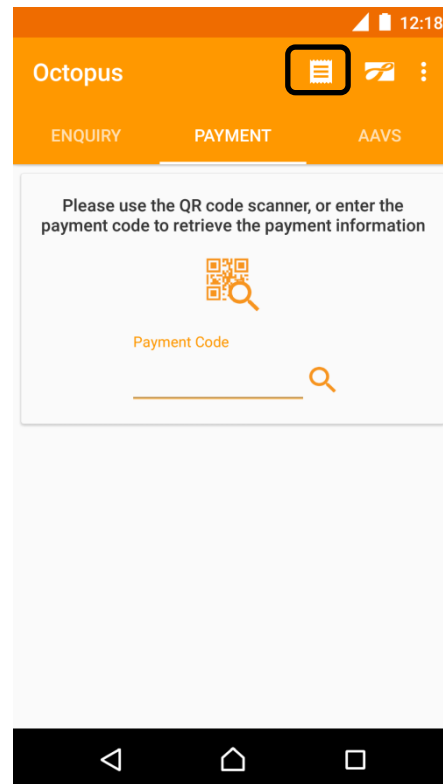


4. Transaction is completed. You can review the Octopus remaining value and transaction details.

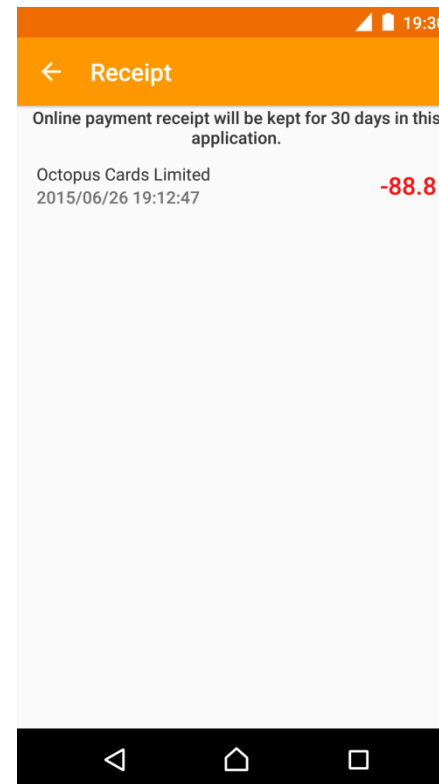
6. Review Online Payment Receipt



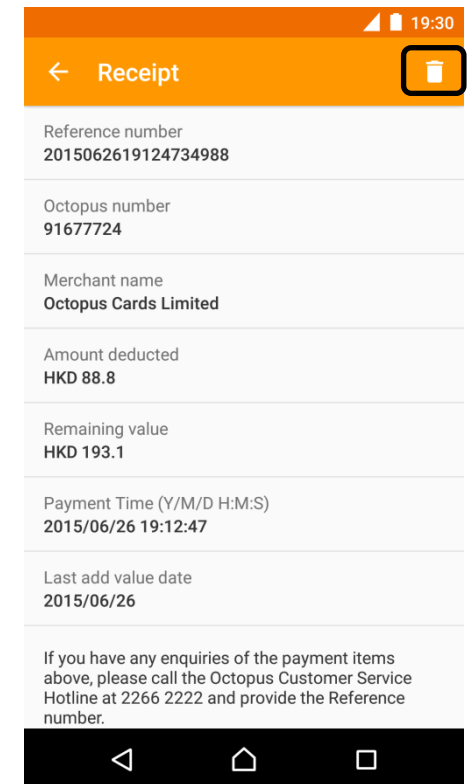
1. Open the “Octopus” App and tap “Payment”.




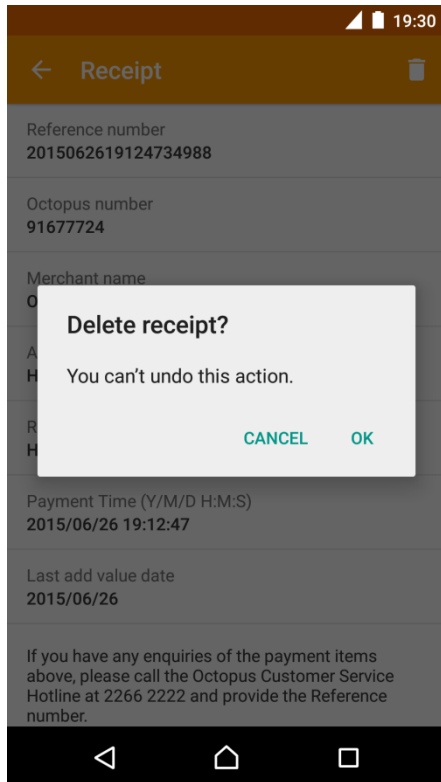
2. Tap the “Receipt”  icon.



3. Select the online payment receipt for review.



4. Review the online payment receipt. You can also tap the “delete” icon  at the top right corner to delete the receipt.



5. Confirm to delete the receipt.

Once the receipt has been deleted,
it cannot be recovered.