

## Octopus Rewards Customer Service Hotline User Guide



3690 1313

**Select language :**  
Cantonese....**Press 1**  
English ....**Press 2**  
Putonghua....**Press 3**

Octopus Rewards' partners and  
their promotions

Rewards Recovery

Opt out from receiving  
marketing materials



- Octopus Rewards Customer Hotline 3690 1313
- For English, please press 2.
- Please select the services
- For details about Octopus Rewards' partners and their promotions, please press 1
- Rewards Recovery, please press 4
- To opt out from receiving marketing materials, please press 6